

## Contact

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www.linkedin.com/in/vagelis-ferelis-8b160b59 (LinkedIn)  
www.ferelis.gr/ (Personal)

## Top Skills

IT Management

Healthcare Information Technology (HIT)

Network Administration

## Languages

Greek (Native or Bilingual)

English (Professional Working)

## Certifications

IT Security Careers and Certifications: First Steps

Heartbleed Tactics for Small IT Shops

Windows Server 2012: Install, Configure, and Administer Active Directory

CompTIA A+ Cert Prep (220-901 and 220-902): The Basics

BLS/AED provider course

# Vagelis Ferelis

IT System Administrator and Support Specialist  
Greece

## Summary

Building my first pc at the age of 10, I made my hobby my dream, working around with personal computers and technology. Working since the age of 17 as an IT Technician I have made all my life steps through technology. From a local IT shop, to private contracts, personal pc builds, supporting small and big businesses, consulting in various IT projects, coming to today with 13 years in the General Hospital of Kavala as an Independent Contractor through INTEC SYSTEMS SA, covering everything that has to do with IT.

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## Experience

General Hospital of Kavala

IT Administrator

December 2007 - Present (13 years 7 months)

kavala, Greece

External associate at General Hospital Of Kavala

[http://kavalahospital.gr/pub/Services/Managing-Service/subdivision\\_informatics.aspx](http://kavalahospital.gr/pub/Services/Managing-Service/subdivision_informatics.aspx)

Providing my IT services for over 13 years in Network administration, IT administration, Help Desk Support, Hardware Support, Software Support, IT management, Healthcare IT

Some of my work in General Hospital of Kavala:

- Defined and implemented, Hospital first "internal" website, in order to inform all the PC users about the new improvements of the Hospital Information System and also being the "Homepage" of all our hospital software and work links
- Developed and implemented many new procedures and systems, crucial to the organization, according to the needs
- Improved error documentation systems
- Saved money by managing and recycling old equipment by using them where it was needed

- Daily response to phone calls, by solving over 70% of their concerns on the spot
- Working on special projects, combining IT with Health Information Technology (HIT), improving health care quality, productivity and effectiveness, by preventing medical errors and increasing healthcare accuracy and procedural correctness.
- Decreasing paperwork by implementing new digital systems
- Working on open source projects (project management, network monitoring, Spiceworks, GLPI etc. ).
- Design and implementation of various IT Projects such as proactive security auditing, build to order server installations, Network Attached Storage server specs, proposal, installation and administration.
- Educating and training hospital staff on various software platforms
- Supporting of backups and disaster recovery solutions
- Ensuring high availability operation of the WAN, LAN and WLAN infrastructure.
- Providing remote support of over 400 clients via in-person, phone, or remote methods
- Providing technical support to internal employees (hardware and software support)
- Implemented a new inventory program, combining Ticket System and Project Management and many more

#### Intec Systems S.A.

##### IT System Support Specialist

May 2007 - Present (14 years 2 months)

Kavala Greece

Partnered with Intec Systems SA and providing my IT Services as a contractor in General Hospital of Kavala and as an IT Consultant in various projects for the company needs

#### OR-CO ORGANIZATION & COMPUTING SA

##### IT Helpdesk

May 2010 - Present (11 years 2 months)

Greece

Being the first line in HelpDesk Support at General Hospital of Kavala which uses ERP and Medical Patient Record Software of OR-CO

OR-CO is a software development company. It was founded in 1979 and its headquarters are in Thessaloniki. It is the first SOFTWARE HOUSE in Thessaloniki and has twenty years of experience in computing from a wide range of specialized applications. The activity of OR-CO, based in Thessaloniki, extends throughout Northern Greece and in relation to Hospitals throughout Greece.

<http://www.or-co.gr/>

NAITECH.gr

IT Consultant

2008 - Present (13 years)

kavala, Greece

Network And Information Technology Consultant

kavalapost.gr

Freelance Photojournalist

January 2017 - Present (4 years 6 months)

kavala

Associate Photographer at kavalapost.gr

ferelis.gr

12 years 9 months

Social Media Manager

January 2010 - Present (11 years 6 months)

Greece

Developing, monitoring and implementing social media strategies for Companies who have using pages on Social Media by keeping up on the latest trends and developments.

Freelancer Photographer

October 2008 - Present (12 years 9 months)

Greece

Ferelis Vagelis

ICT Consultant

July 2002 - Present (19 years)

Kavala, Greece

I offer ICT Consulting services as an independent contractor

General

Forum Moderator

January 2004 - Present (17 years 6 months)

Greece

Forum Moderator.

Efimerida Xronometro

Page Maker

April 2006 - May 2007 (1 year 2 months)

kavala

Working as a Page Maker using Adobe Indesign and as an IT Consulter

MacThrak

IT Management

February 2005 - April 2006 (1 year 3 months)

Kavala, Greece

IT Management, IT consultant

Technopolis

IT Support Technician

July 2002 - August 2004 (2 years 2 months)

kavala, Greece

Computer Technician, IT administration, Help Desk support

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## Education

Eastern Macedonia and Thrace Institute of Technology

Bachelor's degree, Computer and Informatics Engineering Field Of Study

Computer and Informatics Engineering · (2017)

Cisco Networking Academy

CCNA · (2017 - 2018)